

Privacy Policy and Personal Data Protection

Last updated: Jan 09, 2025

1. Introduction

This Privacy Policy explains how ENDOless collects, uses, and protects your personal data in accordance with the General Data Protection Regulation (GDPR).

2. Data We Collect

We collect the following personal data through our pre-launch survey:

- Email address
- Age range
- Experience with endometriosis
- Health-related information regarding endometriosis challenges
- Support preferences

Special note: We understand that health-related information is sensitive personal data under GDPR Article 9, and we handle it with additional security measures and care.

3. Purposes of Data Processing

We process your personal data for the following purposes:

- Understanding user needs and experiences with endometriosis
- Improving our services based on user feedback

- Contacting participants for follow-up interviews (only with explicit consent)
- Sending updates about ENDOless (only with explicit consent)
- Research and development of endometriosis care solutions
- Statistical analysis in anonymous form

4. Legal Basis for Processing

The processing of your personal data is based on:

- Your explicit consent for processing health-related data
- Your consent for receiving updates and participating in interviews
- Our legitimate interests in improving endometriosis care solutions

5. Data Retention Period

We store your personal data for no longer than 3 (three) months from the date of collection. After this period, the data is automatically deleted from our systems. For research purposes, we may retain anonymized data that cannot be linked back to individual participants.

6. Third-Party Data Sharing

We do not share your personal data with any third parties. All survey responses are kept strictly confidential within ENDOless.

7. Your Rights

Under GDPR, you have the following rights:

- Right to access your personal data

- Right to rectify inaccurate data
- Right to erasure ("right to be forgotten")
- Right to restrict processing
- Right to data portability
- Right to withdraw consent at any time, including consent for interviews or updates

To exercise these rights, please contact us at contact@endoless.app. We will respond to your request within 30 calendar days. If we need additional time due to the complexity of your request, we will notify you within the initial 30-day period.

To verify your identity when making a request, please:

1. Send your request from the same email address you used for the survey
2. Include your age range and the approximate date when you completed the survey
3. We may ask you to provide additional verification if needed

8. Data Security

We implement appropriate technical and organizational measures to protect your personal data, particularly health-related information, against unauthorized access, alteration, disclosure, or destruction. Our security measures include:

- Encryption of sensitive personal data
- Access controls and authentication measures
- Regular security assessments
- Staff training on handling sensitive health data

9. Contact Information

If you have any questions about the processing of your personal data or wish to exercise your rights, please contact us at:

contact@endoless.app

10. Changes to Privacy Policy

We reserve the right to modify this Privacy Policy. All changes will be published on this page with the updated revision date.

11. Data Deletion Requests

To request the deletion of your personal data, including survey responses and interview information, please contact us at contact@endoless.app.

Identity Verification Process for Deletion Requests:

1. Send your deletion request from the email address associated with your survey responses
2. Include the following information in your request:
 - Your age range (as provided in the survey)
 - Approximate date when you completed the survey
 - Whether you consented to interviews
3. If necessary, we may request additional verification to protect your data

Response Timeline:

- We will acknowledge your deletion request within 2 business days
- We will process your request and complete the deletion within 30 calendar days
- If we need additional time due to technical complexity, we will notify you within the initial 30-day

period

- Once deletion is complete, we will send you confirmation

After deletion, your data will be permanently removed from our systems, except for any anonymized statistical data that cannot be linked back to you.